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I. Introduction

eFile is a workflow based system that includes the features of existing manual handling of files with addition of more efficient electronic system. This system involves all stages, including the Diarisation of inward receipts, creation of files, movement of receipts and files and finally, the archival of records. With this system, the movement of receipts and files becomes seamless and there is more transparency in the system since each and every action taken on a file is recorded electronically. This simplifies decision making, as all the required information is available at a single point.

It envisions a paperless office, with increased transparency, efficiency and accountability of the organization.

A revolutionary product aimed to make office work like never before in the history of Indian Governance, is based on the Thirteenth edition of Central Secretariat Manual of Office Procedures (CSMoP) of the Department of Administrative Reforms & Public Grievances (DARPG), Govt. of India.

2

I. eFile Modules

Different sections that constitute eFile application are receipts, files, dispatch, reports, and so on. Each section comprises of different links that helps the user to easily utilize the functionalities of different sections of the eFile.

First of all, let's learn about how to use the receipts section of eFile.

1. Receipts

A receipt is a written document that a specified entity has been received as an exchange for services. In eFile, receipts are created by the CRU which is further attached with the file to get processed and approved from the higher authority.

There are various links available under Receipts section which is mentioned below:

- Browse & Diarise
- Inbox
- Email Diarisation
- Created
- Sent
- Closed
- Acknowledgement
- Recycle bin

Let's have an introduction about these Links one by one:

A. Browse & Diarise

The Browse and Diarise link under receipts section includes two submodules:

Let's have an introduction about these sub modules one by one:

The browsing or uploading of the scanned document is mandatory and then the Diarisation of scanned correspondence is done.

In case of DAK that have a classified grading, proper grading levels are assigned to the DAK while diarizing them in case of both Physical and Electronic receipts.

Classification levels are shown below in Fig.eFile.1:

- Normal
- Confidential
- Secret
- Top Secret





To browse and diarise the electronic receipts user has to perform the following steps:

1. Click the **Electronic** module under **Browse and Diarise** (Browse & Diarise) link of **Receipts** section.

As a result, the **Browse and Diarise** screen for electronic receipt appears, as shown in Fig

	Choose One	English <		24/05/2013	Choose One		Add to Address Book	>	>														>	>	<	>	<		ged efter movement	te & Send Generate & Copy	
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In case of Classified DAK, uploading of document is not mandatory for CRU, only Delivery mode is mandatory, but when it reaches to the intended recipient or at any section/officer, scanning including all other essential fields is mandatory.

- 2. Click the **Upload File** (Upload File) button from the Browse and Diarise screen. A File Upload dialog box appears.
 - After entering the name of the receipt, Click the Open () button, as a result the receipt gets uploaded under Browse and Diarize screen.
 - 4. Enter data in all mandatory fields on the **Browse and Diarise** Page.
 - Click the Generate button (Fig.eFile.3) on Browse and Diarise page to generate a unique Diary number. As a result, the receipt gets generated along with the specified metadata.
 - B. Inbox:

Inbox option contains the list of all the receipts that are received as an Inward Correspondence/DAK.

User has to click the Receipt number to view the receipt. As a result, the user can view the content of receipt along with the details.

Nature of Receipt can be verified from the character 'E' and 'P' which is written before the receipt number. Character 'E' symbolizes Electronic Receipt whereas character 'P' symbolizes Physical Receipt.

zonic file system							20	VIMAY PS(PMU)
						Search.	P 44	vanced Help
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	 Priority Estemal Fãos Estemal Fãos 	Dok Ted	*	Must immediate	hrmedate	-	Ordinary	

There are **5** links provided under **Receipt Inbox**:

- a) **Receive:** This link helps the user to receive the **Physical** Receipt. Without receiving the physical receipt user cannot make any action on that particular receipt
- b) Reply: This link helps the user to reply to the sender of the Receipt. Select a receipt from the Receipt Inbox for which reply has to be sent and click the 'Reply' link
- c) Send: This link helps the user to forward a particular receipt/s to one or more recipients at a time.

User cannot forward multiple nature receipts i.e. Receipts with Physical nature and Electronic nature cannot be send simultaneously.

- d) Put in a File: This link helps the user to attach a receipt/s to a concerned file.
- e) View: This link helps the user to list the receipts depending upon its current state. i.e. (Unread, Read, Physical, Electronic, All).
- f) Move To: This link helps the user to create New Folders and manage Existing Folders.
- C. Created:

Created option contains a list of all the receipts that has been diarised by the user but not being marked/sent. User can view all the created receipts, by clicking on 'Created' link under the Receipts section. As a result the, Create Receipts screen appears, as shown in Fig.



There are **5** links provided under **Created** Section:

- a) Send: User can use this option to send the receipt to the intended recipient.
- **b) Put in a File:** User can use this option to attach the generated receipt under the concerned file.
- c) Copy: User can use this option to copy the metadata fields automatically and send it to other eOffice user. User can edit the metadata fields as per requirement and after clicking the 'Generate' button a new Receipt no. will be allocated to the copied receipt.
- d) Dispatch: User can use this option to Dispatch a receipt. For Dispatch Process refer to the Receipt Inbox.

D. Sent

Sent option contains a list of all the receipts that are sent as an **outward correspondence**. User can view all the sent receipts, by clicking the **Sent** link under the Receipts section. As a result the, **Sent Receipts** screen appears.

	Date R	ance : 2	25/10/2011 To 18/1	2/2014						
Receipts 😑	Send	d View	Copy Reminder	Generate Acknowledg	ement				******	*****
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a Jobex	8		E 55066	55066/2014/PM-ITESC	0	Trail Run	Test	VINAY, PM-ITESC	17/09/14 06:39	•
Email Diarisation	8		E 55061	55061/2014/PM-ITESC	Ø	eOffice implementation for Gout of AP - Mining of	K Rama Subba Reddy	VINAY, PM-ITESC	12/09/14 02:58	•
Created			E 55060	55060/2014/\$M-ITESC	0	: eOffice implementation for Gost of AP - Hiring c	K Rama Subba Reddy	VINAY, PM-ITESC	12/09/14 02:24	
) Sent										
Closed										
Acknowledgement										
+ Created										
+ Sert										
» Recycle Bin										
Files 🕑										

There are 4 links provided under Sent Section of receipt:

- a) Send: User can use this option to send the receipt to the intended recipient.
- **b)** View: User can use this option to list the Files depending upon its current state. i.e. (Physical, Electronic, All)

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5.	Files	••											
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		E 20858	BNS-13/4/2013-CMO	(PRO)	Attachments	Scurity	SATISH PATANKAR, CMO(PRO)		04/09/13 10:18 AM				24
		P 20854	C-15012/1/2013-JTS	ECY(DLT)-CMO	Attachments	NDIA	BHARAT CHINDARKAR, JTSECY (DLT)-	QND	04/09/13 10:18 AM		04/09/13 10:18 AM		24
		P 20855	B-11/3/2013-JTSECY	(DLT)-CMO	Attachments	РНҮ	BHARAT CHINDARKAR, JTSECY (DLT)-	QND	04/09/13 10:18 AM		04/09/13 10:18 AM		56
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numbers are not generated. User can view all the created Files, by clicking on **'Created'** link under the Files section.

Created Link Contains 2 options:

• **Drafts:** This option contains the Files whose number has not been generated and kept as draft to Work later on.

The Files in the Draft option can be deleted and sent to Recycle Bin using Delete link.

• **Completed:** This option contains the Files whose number has been generated and kept in Created section to Work later on.

There are **3** sub links provided under **Completed link of Created File Section**:

- a) Send: Helps the user to forward a particular File/s to the recipient.
- **b)** View: Helps the user to list the Files depending upon its current state.

C. Parked:

Parked link contains a list of all the Files that are temporary closed and work will be done later on.

Pendency of File will be removed if any file is parked. Parked files can be made active at any point of time.

D. Closed

Closed link contains a list of Files that are closed as complete work has been done on it already.

Closed Files can be made active at any point of time.

E. Sent:

Sent option contains a list of all the Files that are sent as an **outward correspondence**. User can view all the sent Files, by clicking the **Sent** link under the Files section. As a result the, **Sent Files** screen appears as shown in Fig.eFile.185:

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There are two links available under Dispatch Section which is explained below:

Sent: This module helps the user to view the Sent Issues/Drafts.

If the status of the Issue or sent draft is:

Issued and Sent: Refers to when the DFA has been sent by the user/section but has not been dispatched finally by the CRU/DND section.

Issued and Dispatched: Refers to when the DFA that has been sent to CRU/DND section has been finally dispatched.

Issued and Returned: Refers to when CRU/DND section returns the **DFA back to the** user.

IV. DSC (Digital Signature Certificate)

It is a Digital Signature Certificate used for e-office that has the same legal recognition and validity as handwritten signatures which implies a process of demonstrating the authenticity of a digital message or document.

There is one link available under DSC section which is mentioned below:

DSC Registration implies Digital Signature Certificate Registration. eOffice users obtain a Signing Certificate to go through DSC registration. DSC registration option facilitates the eOffice users for registration using an e-token issued to them by certificate issuing authorities like Tata Consultancy Services (TCS), National Informatics Centre

(NIC), IDRBT Certifying Authority, SafeScrypt CA Services, Sify Communications, (n) Code

eOffice USER ID and DSC LOGIN ID are different. Both are required to authenticate the LOG IN process, if the eOffice user has registered for DSC.

User has to properly installed drivers for the DSC Smart card and USB Token in the system before using the DSC authentication or e-token authentication.

- 1. Plug-In the **e-token** in your machine/system.
- 2. Click the **DSC Registration** link under the DSC section, as shown in **Fig:**

eFile	electro	nic file syster	E						
			ate Range : 25/3	10/201	1 To 18/1	12/2014	ar i More		
Receipt	۲2	Đ	repiy Jenu	Main	MUVE 10	Velution			
Files		ŧ	•	Comp	uter No	<u>~ Num</u>	ber		
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Receipts	3 • (tificate Information							
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Dispatch	•	N S SATHYA SAI BABA	- 22179222	Signing 1	3-09-2016 10:43	15-09-2014 04:07	SATBABA N	15-09-2014 04:34	Activate
DSC	0	IN S SATHYA SAI BABA	- 22179222	Signing 1	3-09-2016 10:43	15-09-2014 04:07	SATBABA N	15-09-2014 04:34	Activate
 DSC Registr 	ation	N S SATHYA SAI BABA	- 22179222	Signing 1.	3-09-2016 10143	15-09-2014 04141	SALEABA N	22-09-2014 02:51	Activate
Reports	•	N S SATHYA SAI BABA	- 22179222	Signing 1.	3-09-2016 10:43	22-09-2014 02:53	SATBABA N	22-09-2014 06:48	Activate
Settings	•	N S SATHYA SAI BABA	- 22179222	Signing 1.	3-09-2016 10:43	22-09-2014 08:39	SALBABA N	22-09-2014 08:41	Activate
Watthration		N S SATHYA SAI BABA	- 22179222	Signing 1.	3-09-2016 10:43	23-09-2014 11:02	SATBABA N	23-09-2014 11:05	Activate
nouncation	9	N S SATHYA SAI BABA	- 22179222	Signing 1.	3-09-2016 10:43	23-09-2014 05:28	SATRABA N	10-12-2014 01:32	Activate



e DSC Enrollment screen appears. Select the certificate for enrollment and click the 1.	system	DSC Enrollment	Please insert your e-Token to read your Digital Certificate Information	Digital Certificate : Signing		DSC Enrollment	# Serial No Issued To Issued By Type Expiry Date 1073724 ST = ANDHRAP CN = -Mudhra Digital Signing Tue Sep 13 10		Register		
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As a res Register	eFile ^{elect}	Receipts	Files	Migrate File	Dispatch	DSC	DSC Regist	Reports	Settings	Notification	
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DSC Enrollment DSC Enrollment			r e-Token to read your Digital Certificate Information	e : Signing	Ester User DN	erial No Issued To Issued I more than the second in the second issued to the second	Enter user PIN:	Register Note: Length sk vuld be between 6-32 characters (Alpha nume	OK		
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electro	onic file sy	yıtem							Search	D Advanced He
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After the successful registration, here after department need to login by using the DSC token. The process is as follows:

- 1. Plug in the **DSC** card in your system.
- 2. Type the URL of the eOffice application in the address bar of the web browser.
- 3. Press Enter from the keyboard.
- 4. A window appears, displaying the login page for eOffice.
- 5. Type the **User id** in the User Name text box.
- 6. Type the **password** in the Password text box.
- 7. Click the Login button.

As a result, the Enter PIN dialog box appears

😭 🏟 😹 Welcome to eOffice Solution - Login			🏠 • 🔝 - 🖶 • 🔂 Page • 🎯 Tools • 🍟
	Enter PIN To log n to "Suchtra Pyarela" Enter PIN: Maximum PIN length 15 bytes Cancel Digital Certificate Information Grid Welcome, You Registered with DSC card for authentication. Then click the Login button to	Thursday, April 29, 2010 Authentication , Please insert your DSC proceed Cancel	
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V. Reports

Reports are the documents that display the results of some search/experiment based on certain predefined parameters and filters.

		Receipt	Macellaneous	Dispatch
pts 🕂	FileRegister	Classified Receipt Report	Age Wise Pendency Report	Dispatch(Section Wise)
•	FilesForward	Diary Register	Departmental Summary	Dispatch No Wise Dispatch Repo
te råe	FilesReceived	Forwarded	PMO VIP Reference Reports	Receipt No Wise Dispatch Report
tch	Parked Files	Received	My Files Pending With Others	
	Closed Files	Receipt category	Revenue Report	
Ð	File Summary Report	VIP Details	Receipts forwarded by Section	
•		Closed Receipts	Receipt Created By Sections	
		Receipt Summary Report	Pendency Report(File/Receipt)	
		Vip Reference Report (Hierarchy Wise)	Month Wise Files Created	
cation (+		Vip Reference Report	Month Wise Files Received	
			Month Wise Files Forwarded	
			Month Wise Receipt Created	
			Month Wise Receipt Received	
			Month Wise Receipt Forwarded	
			File Pendency Report	
			Pending Of Receipts(SectionWise)	
			Pending Of Files(SectionWise)	
			Section Wise Files Received and Forwarded	
			PUC Pendency	
			Files Forwarded And Received Report	
			Active/Inactive user	
			File Inbox Count Report	

I. Settings: This section relation the set of angle the preferences / settings in eFile application. The Setting section incorporates following 4 modules for the user: Image: This section is a set of a s	
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User can Deactivate/Delete the DSC enrolment through Deactivate link and for Activation link Activate can be used. User can also check the history of registered DSC by clicking the History link.

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VII. Notification

This tab contains all the reminders/notifications that have been set by user for themselves or for other eOffice users.

This tab includes 2 modules:

Self-Reminder:

It contains all the reminders/notification that has been set by the user for themselves or for other eOffice users.

Actions that user can perform under this module are:

- I. Notify: This facilitates the user to notify the recipient regarding the reminder that has already been set. An alert will be sent to the recipient's **Reminder Received** module when applicant notifies the reminder. **ii. Close:** This facilitates the user to close the reminder if target has been achieved or if no longer required.
- iii. **Discard:** This facilitates the user to discard the reminder if it has been set by mistake.
- iv. **History:** This facilitates the user to view the reminder history, which comprises of Serial No, Date, Status and Remark.

Reminder Received:

It contains all the reminders/notification that has been set by other eOffice users. User can further mark the received reminder as **'Mark as Read'** or even can '**Delete'** the reminder.

Quick Glance

- 1. In case of Forgot Password, reset the Password using mail.gov.in and OTP will be sent to the number registered in eOffice.
- 2. Once DSC is registered in the eOffice, thereafter DSC token is mandatory to login into the eOffice.
- 3. In case of Forgot token password, contact 040-23224283 APTSHelpdesk for assistance.