

## I. Reform Agenda at the Level of the Urban Local Body (ULB)

### Accounting Reform

What system of accounting does the ULB follow?

Cash-based, single entry	<input type="checkbox"/> Yes
Modified accrual	<input type="checkbox"/>
Accrual, double entry	<input type="checkbox"/>

If it is accrual, double entry-based, since when has this system been followed? Year

*If cash-based or modified accrual, give a time schedule for change over to accrual, double entry system.*

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### E-Governance Applications (using IT, GIS and MIS)

Has there been any initiative towards the use of E-governance applications or setting up of an E-governance cell within the ULB?

Yes  No

If yes, for what services is the ULB using these applications and in what way?

Services using E-governance applications	Details
a. <b>Taxation</b>	
b. <b>Building Permissions</b>	
c. House Service Connections of Water & U.G.D.	
d. <b>Grievance Redressal</b>	

## Property Tax Reform, 2004/05

What are the total number of properties in the city?

1.50 Lakhs

What are the number of properties assessed for purpose of taxation?

1.40 Lakhs

What are the number of properties which paid taxes in the fiscal year 2003/04 ?

1.31 Lakhs

What is the basis of taxation?

- ◆ Annual rateable value (ARV)  Yes
- ◆ Unit area values to determine ARV
- ◆ Unit area values to directly determine property values or property tax
- ◆ Capital valuation

What is the amount of tax demanded?

2003/04

Rs. 30.00 Crores

2004/05

Rs. 32.00 Crores

What is the amount of tax collected?

2003/04

Rs. 29.50 Crores

2004/05

Rs. 31.00 Crores

Achieving the target of 85% tax collection to tax demanded

- Achieved -

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
Yes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Levy of User Charges

### Water Supply

Percentage of households covered by municipal/ parastatal water supply	<input type="text" value="30 %"/>
Per capital domestic water supply	<input type="text" value="190 lpcd"/>
Average number of hours of water supply	<input type="text" value="4 hrs"/>
Percentage of non-revenue water to total water released	<input type="text" value="60 %"/>
Percentage of water supplied free	<input type="text" value="6 %"/>
Percentage of water lost due to leakages and thefts	<input type="text" value="54 %"/>

Total cost (Operation & Maintenance and debt repayment) incurred in delivering water.

2003/04	2004/05
<input type="text" value="Rs. 667.00 lakhs"/>	<input type="text" value="Rs. 705.00 lakhs"/>

Total recoveries from the sale of water

2003/04	2004/05
<input type="text" value="Rs. 761.71 lakhs"/>	<input type="text" value="Rs. 837.68 lakhs"/>

### *Achieving cost recovery target (full O & M recovery)*

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Yes"/>	<input type="text"/>	<input type="text"/>

### Other services

Service	User charge
a. Bridges & Fly Overs	<input type="text" value="0 %"/>
b. Drainage (UGD)	<input type="text" value="60 %"/>
c. Solid Waste Management	<input type="text" value="0 %"/>
d. Street Lighting	<input type="text" value="0 %"/>

### *Achieving cost recovery target (full O & M recovery)*

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Yes"/>	<input type="text"/>	<input type="text"/>

## Services to the Urban Poor

Percentage of households living in unauthorised tenements/  
temporary structures

Percentage of households living in unauthorised tenements/  
temporary structures without access to

Municipal water supply

Sanitation

Primary education

Primary health

## Reaching the services to the urban poor

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Yes"/>	<input type="text"/>	<input type="text"/>

## Internal earmarking of budgets for the urban poor

Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Yes"/>	<input type="text"/>	<input type="text"/>