CHECKLIST OF REFORMS
E-GOVERNANCE

DESIRED OBJECTIVES:
Note: JNNURM requires certain reforms to be undertaken by states/ cities in E-Governance, with the objective of having a transparent administration, quick service delivery, effective MIS, and general improvement in the service delivery link

1. CURRENT STATUS
    a. Please provide a list of services covered by E-Governance applications

Type of Service	ULBs/ Parastatals involved	Remarks
Registration of Births and Deaths	VMC	Issued across the counter (computerized)
Public Grievance Redressal	VMC	Online registration of grievances and through corporation call centre and redressed in accordance to the citizen charter
Property Tax Management, including records mgmt	VMC	Computerized
Municipal Accounting System	VMC	
Works Management System	VMC	Computerized
E--procurement	VMC	
Personnel Management, i.e. personal information system	VMC	Computerized
Payment of Property Tax, Utility Bills and Management of Utilities that come under the ULBs.	VMC	Computerized and online collection is made possible in collaboration with e-seva centres
Buillding plan approval	VMC	Computerized
Others	VMC	

2. TIMELINE FOR ACTION ON REFORMS

		Year1	Year2	Year3	Year4	Year5	Year6	Year7
a.	Appointment of State-level Technology Consultant as State Technology Advisor	√						
b.	Preparation of Municipal E-Governance Design Document (MEDD) on the basis of National Design Document as per NMMP		√					
c.	Assessment of MEDD against National E-Governance Standards (e.g. Scalability, intra-operability & security standards etc.)		√					
d.	Agreement on Municipal E-Governance Action Agenda	√						
e.	BPR for migration to e-governance	√						
f.	Appointment of Software consultant(s)	√						
g.	Exploring PPP option for different E-Governance services	√						
h.	Defining monitorable time-table for implementation of each E-governance initiative that is being taken up	√						
i.	Ongoing implementation of E-governance initiatives, against monitorable time-table	√						